

Job Profile

Job Title	Electrician		
Job Reference No.	HOMEJD832	Date of issue:	10/04/2026

The job in a **nutshell...**

This role keeps our homes safe, compliant and working as they should. As an Electrician, you carry out electrical maintenance, installation and testing across responsive repairs, planned works and compliance programmes. You take a whole-job approach, using your electrical expertise and wider trade skills to complete work right first time. Your work directly affects customer safety, service reliability and our ability to meet legal and regulatory standards.

What **success** will look like...

Electrical systems across our homes remain safe, reliable and compliant because work is completed to recognised industry standards. Faults are diagnosed accurately and repairs are effective, reducing repeat visits and unplanned follow-up work. Installations, upgrades and remedial works meet current regulations, giving customers confidence that their homes are electrically safe and fit for everyday use.

Compliance requirements are consistently met because inspection, testing and certification are completed correctly and on time. Electrical safety records are accurate, complete and easy to evidence. Compliance activity stands up to internal and external scrutiny, protecting customers, colleagues and the organisation from avoidable risk and ensuring statutory obligations are met without last-minute intervention.

Repairs and planned works progress smoothly because jobs are managed end to end with a right-first-time approach. Work is planned realistically, materials are used efficiently and time on site is well managed. Properties are returned to use quickly and safely, supporting productivity targets while maintaining high standards of quality and workmanship.

Customers experience a reliable and respectful service because work is carried out with care in their homes. Electrical work is explained clearly, disruption is minimised and properties are left

safe and tidy. Where further work is needed, this is identified early and communicated clearly, supporting trust in the service and positive customer feedback.

Health and safety risks are well controlled because safe systems of work are followed at all times. Hazards are identified and addressed before work begins, and issues are reported promptly when conditions change. This reduces incidents, protects everyone involved and ensures compliance with relevant health and safety legislation and group processes.

Work information remains accurate and up to date because mobile technology is used effectively. Job updates, test results and certification are recorded in real time, giving a clear and reliable picture of work completed. This supports performance monitoring, compliance reporting and informed decision making across the wider service.

Multi-skilled working adds value because electrical expertise is combined with broader repair skills. Jobs are completed fully wherever possible, reducing handovers between trades and improving the customer experience. This whole-job approach supports efficiency, reduces delays and helps the service operate smoothly during periods of high demand.

Tools, vehicles and equipment remain safe and available because they are looked after responsibly. Van stock is managed effectively, materials are replenished on time and equipment is used as intended. This reduces downtime, controls costs and ensures the role can be delivered consistently without unnecessary disruption.

You'll already have these **brilliant** skills, qualifications and knowledge...

Transferable Skills.	Technical qualifications, experience and knowledge.
We have an eye for detail • Applying legislation, working within policies and procedures • Using and recording information accurately and timely • Working in a safe, effective, caring and well-led way	Electrical installation and maintenance • Recognised electrical qualification or equivalent experience • Experience completing electrical repairs, installations and upgrades in occupied homes. • Strong fault-finding skills to diagnose and resolve electrical issues effectively.
We get where our customers are in their lives • Walk in our customers shoes • Understand how your role makes a difference to our customers	Inspection, testing and compliance • Qualified to current wiring regulations or equivalent experience • Experience completing electrical inspection, testing and certification

Recognise each customer is different and adopt a flexible, personal approach	Sound knowledge of electrical safety legislation and compliance requirements
We are self-starters - Be well organised - Be proactive - Strive to get it right the first time	Multi-skilled repairs working - Experience taking a whole-job approach in a repairs or maintenance environment - Ability to complete additional non-electrical tasks where appropriate - Confident working independently across responsive and planned work

We'd also love you to have, or be **brilliant** at... (but don't worry if not)

- ECS card - Portable appliance testing qualification - Experience working on fire detection systems - Knowledge of solar or renewable energy systems - Access equipment training such as PASMA or IPAF - Confidence using mobile devices to update jobs in real time
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We're all **accountable** for...

Health and Safety of our ourselves and others; put simply this includes taking the time to complete all learning, understanding your role-specific responsibilities, working with reasonable care and taking steps to address and report problems related to Health and Safety. Taking a proactive approach to your learning and development to be the best you can be. This includes understanding and keeping up to date with all our relevant policies and processes as well as taking advantage of all the learning opportunities and resources available to you ... they're there for a reason but don't worry, we'll help keep you informed along the way. Promoting equality, diversity and inclusion as a top priority at Home Group; leading by example in your actions and demonstrating our Brilliant People behaviours. Keeping things compliant! You'll have role-specific and organisational goals but it's important you take these seriously and keep people and information secure and safe within the scope of doing your bit here at Home Group. Comfortable operating in a modern digital workplace, including using digital tools to work collaboratively and productively.

Other **important** stuff...

Budget Holder	No		
Manages People	No		
Travel	Frequent	Driving Essential	Yes

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