Building homes, independence and aspirations

Job Profile

Job Title	Assistant Technical Quality Manager		
Job Reference No.	HOMEJD1106	Date of issue:	July 2026

The job in a **nutshell...**

You'll support the delivery of safe, well-built, high-quality homes across Home Group's development programme. Working closely with Technical Quality Managers, Development Managers and construction partners, you'll help monitor quality throughout the build process, carry out site inspections and provide clear information that supports good decision making and successful handovers.

The role is largely site based, with regular travel across live developments. You'll review workmanship, identify quality issues early and help ensure homes are delivered in line with agreed standards, specifications and customer expectations.

What **success** will look like**...**

Consistent quality homes are delivered because you support clear checks across design, build, handover and defects stages. Technical Quality Managers and Development Managers can rely on accurate site observations, timely reporting and practical input. Issues are raised early, standards are clear, and project teams have the information they need to make good decisions before problems affect customers or programme delivery.

Construction quality is monitored well during the build stage, with checks made against approved drawings, specifications, standards and agreed Home Group requirements. Site conditions, workmanship, materials and progress are reviewed in a clear and consistent way. Variations, defects and risks are recorded, shared and followed up, so that quality concerns do not drift or become larger issues later.

Customer experience is protected because homes are checked carefully before handover and during the defect liability period. Inspections are completed at key points, with clear notes, photographs, measurements and evidence where needed. Homes are only supported through the next stage when the right information is in place and any issues are understood by the wider project team.

Technical Quality Managers are well supported across live schemes because you assist with site visits, quality reviews, records and follow-up actions. They have reliable information from site, including progress updates, inspection findings and emerging risks. This helps them focus their attention where it is most needed and gives Development Managers confidence in the quality position across each scheme.

Development Managers and project teams have clear and practical quality information because you work closely with them throughout the build. Programme risks linked to quality, handover and defects are raised early. Contractors understand what needs to be corrected, by when, and why it matters. This helps keep schemes moving while still protecting standards, safety and customer outcomes.

Building safety, fire safety and health and safety expectations are supported through careful observation and escalation. You do not allow concerns to sit unreported. Where something may affect compliance, safety or the quality of the finished home, it is recorded and shared with the right people. This helps Home Group manage risk and protect customers, colleagues and future residents.

Site inspection records are kept clear, accurate and up to date, so there is a reliable audit trail for each scheme. Building Control, warranty provider and contractor actions are tracked where relevant. Document control is managed accurately, with current drawings filed and easy to find. Site packs are checked and confirmed as complete and suitable before work starts, giving project teams reliable information and a clear audit trail throughout the scheme.

Lessons from site are shared in a way that improves future quality. Repeated issues, common defects and practical learning are fed back to Technical Quality Managers and wider Development colleagues. This means Home Group keeps improving its approach to construction quality, contractor performance and design standards, while still delivering homes that meet the needs of customers.

You'll already have these **brilliant** skills, qualifications and knowledge**...**

Transferable Skills.	Technical qualifications, experience and knowledge.
Has an eye for detail • Pays attention to the details • Has the technical qualifications and skills and experience • Applying legislation, working within policies and procedures • Using and recording information, accurately and timely	**Residential construction experience** • Experience gained with a residential developer, contractor, consultant, site team or related construction field. • Good understanding of how homes are built on site, including common trades, materials, methods and build stages. • Practical knowledge of site quality, workmanship, defects, snags and the checks needed before handover.

	• Experience of inspecting completed works against drawings, specifications and standards.
We are great influencers • Be a real self-starter – organised, proactive and a technical specialist • Build rapport and develop relationships • Know how to get the best out of those you work with	**Quality inspection knowledge and Assurance** • Confident carrying out site inspections and recording findings accurately. • Able to gather evidence including photographs, measurements and inspection notes. • Experience reviewing workmanship, progress and compliance during construction. • Able to raise issues promptly and support their resolution with contractors and project teams.
Know how the world works and our place within it • Take responsibility for making sure your knowledge is up to date • Understanding the external influences on Home Group and what our competitors are doing • Understand our current challenges and what this means for us • Understand how your role makes a difference to our customers	**Building Standards and Safety** • Understanding of building regulations, warranty requirements and construction standards. • Working knowledge of health and safety requirements on live construction sites. • Awareness of fire safety and building safety considerations within residential development. • Holds, or is willing to obtain, CSCS or equivalent site safety accreditation.

We'd also love you to have, or be **brilliant** at… (but don't worry if not)

An NVQ in Site Inspection, or a willingness to work towards one.

A relevant professional accreditation, or a willingness to work towards one, such as RICS, CIOB, ICWCI, RIBA or equivalent.

Knowledge of Home Group services and the places where Home Group works.

Confidence using digital tools to record site findings, share updates and keep inspection information accurate.

A driving licence and access to a vehicle, with willingness to travel to different regions

We're all **accountable** for…

Health and Safety of our ourselves and others; put simply this includes taking the time to complete all learning, understanding your role-specific responsibilities, working with reasonable care and taking steps to address and report problems related to Health and Safety.

Taking a proactive approach to your learning and development to be the best you can be. This includes understanding and keeping up to date with all our relevant policies and processes as well as taking advantage of all the learning opportunities and resources available to you … they're there for a reason but don't worry, we'll help keep you informed along the way.

Promoting equality, diversity and inclusion as a top priority at Home Group; leading by example in your actions and demonstrating our Brilliant People behaviours.

Keeping things compliant! You'll have role-specific and organisational goals but it's important you take these seriously and keep people and information secure and safe within the scope of doing your bit here at Home Group.

Comfortable operating in a modern digital workplace, including using digital tools to work collaboratively and productively.

Other **important** stuff…

Budget Holder	No	Budget value up to £	Enter value
Manages People	No	# of direct reports circa	Enter value
Travel	Frequent	Driving Essential	Yes
DBS	None		


We have an eye for detail
We get where our customers are in their lives
We are intuitively collaborative
We unleash the potential of others
We have a win-win mentality
Accountable
Caring
Brilliant people
we are one team, unique and valued
Energised
Commercial
We are organisers and drivers
We have creative spark
We are self-starters
We know how the world works and our place in it
We are great influencers